



2025 YEAR END LAGUARDIA TERMINAL B COMMUNITY REPORT



2025 LAGUARDIA TERMINAL B COMMUNITY REPORT

CONTENTS

WHO IS LAGUARDIA
GATEWAY PARTNERS? 2

A LETTER FROM
SUZETTE NOBLE, CEO 3

TERMINAL B OPERATIONS
OVERVIEW..... 3

2025 OPERATIONS
HIGHLIGHTS..... 3-4

NEW AMENITIES AND
SERVICES..... 5-6

ENVIRONMENT, SOCIAL
AND GOVERNANCE 7

COMMUNITY
ENGAGEMENT 8-9



WHO IS LAGUARDIA GATEWAY PARTNERS?

LaGuardia Gateway Partners (LGP) is the private partner of the Port Authority of New York and New Jersey, leading and operating Terminal B through 2050 while delivering an exceptional guest experience from curbside to gate.

We are proud to be community leaders for years to come. The rebuilding of Terminal B was funded using equity, debt and revenues, with no burden or risk to the taxpayer. LGP is composed of Vantage Group and Meridiam for development and equity investment, with Vantage Group leading the Terminal management.

WHAT IS A PUBLIC PRIVATE PARTNERSHIP?

A Public Private Partnership (P3) is a collaboration between a private sector entity and a governmental agency, in which private funding is leveraged to develop or manage a public asset or service. In a P3, private capital is invested, and the private entity bears the risk.

Similar to LGP, the project is financed without placing the cost or financial risk on local or state taxpayers. One of the largest public-private partnerships in the history of U.S. aviation, \$2.4 billion was raised in project bonds for Terminal B, \$1.19 billion was supplied by the Port Authority and \$200 million in equity was split between the principal shareholders of LaGuardia Gateway Partners.

LAGUARDIA GATEWAY PARTNERS EXECUTIVE LEADERSHIP

Suzette Noble
Chief Executive Officer

Jamie Haviaris
Chief Technical Officer

Elisabeth Sailer
Chief Commercial Officer

Kenneth Schuhmacher
Chief Legal Officer

LAGUARDIA GATEWAY PARTNERS BOARD OF DIRECTORS (As of 12/25)

Omri Gainsburg
Partner, COO, Americas,
Meridiam

Stewart Steeves
Chief Operating Officer
Vantage Group

Fadi Selwan
Partner, Deputy CEO
Meridiam

Frank Scremin
Vice President, Global
Operational Services
Vantage Group

Sami Teittinen
Chief Financial Officer
Vantage Group

Manuel Zafra Solas
Executive Director
Meridiam

David Cibrian (Alternate Director)
Co-Founder/Managing Partner
America Triple I

Peter Tong (Alternate Director)
Vice President
Corporate Finance & Strategy and CEO,
TradePort Vantage Group

A LETTER FROM SUZETTE NOBLE, CEO



Suzette Noble

Our annual community report reflects another year of progress, partnership, and purpose at Terminal B. In 2025, we continued to move forward with intention—strengthening how we serve our guests, expanding opportunity across our terminal community, and deepening our connection to Queens.

What defines Terminal B is not any single achievement, but the consistency of the people behind it. Across every function, our teams and partners continue to raise the standard for what an airport experience can be—safe, welcoming, and centered on care.

We are equally proud of the role Terminal B plays beyond our walls. This year, we continued to support local businesses, support workforce pathways, and create opportunities that connect our airport more directly to the communities we serve. Queens remains at the heart of our identity, and it continues to inspire how we grow and operate.

As we look ahead, our focus remains steady: delivering an exceptional experience everyone loves, leading with purpose, and ensuring Terminal B continues to serve as a gateway not only to New York, but to opportunity.

TERMINAL OPERATIONS OVERVIEW

In 2025, Terminal B continued to deliver strong operational performance while advancing key initiatives across guest experience, air service, sustainability, and commercial development.

Terminal B earned its second consecutive 5-Star Skytrax rating, reaffirming its position among the world's leading airports for guest experience and operational excellence.

Air service continued to expand with the launch of Porter Airlines at Terminal B as the terminal's seventh airline partner, further increasing connectivity and choice for travelers.

Across all operational areas, LGP remained focused on reliability, efficiency, and continuous improvement to ensure Terminal B continues to operate as a high-performing, guest-centered airport.

2025 OPERATIONS HIGHLIGHTS

SKYTRAX 5-STAR TERMINAL

Terminal B earned its second consecutive 5-star rating from Skytrax, reinforcing its position as a leader in advancing a gateway experience and operational excellence. The recognition reflects the continued dedication of the LGP team and terminal partners to delivering a seamless, high-quality travel experience while maintaining a strong focus on continuous improvement.

As part of the 2025 World Airport Awards, representatives from LGP and the Port Authority of New York and New Jersey celebrated the achievement; LaGuardia Airport was also recognized as the best airport in North America for domestic and short-haul international travel.



Terminal B leaders and team members celebrate the terminal's second consecutive 5-star rating from Skytrax.

2025 OPERATIONS HIGHLIGHTS (Continued)

PASSENGERS AND SCHEDULED DEPARTURES

16.9M
Passengers



84,000
Scheduled
Departures

IN 2025, 7 AIRLINES OPERATED FROM TERMINAL B



PORTER JOINS US AT TERMINAL B

Porter Airlines officially began operations at Terminal B, joining as the terminal's seventh airline partner. The launch was commemorated with a series of welcome events, including a ceremonial water cannon salute for the inaugural arrival, guest giveaways at the departure gate, and a meet-and-greet breakfast attended by leadership from LGP and Porter Airlines.

SECURITY SCREENING ENHANCEMENTS



TSA: REAL ID

REAL ID enforcement began across U.S. airports in 2025. Through proactive planning and close coordination with the Transportation Security Administration and terminal partners, LGP helped ensure a seamless transition and uninterrupted operations at Terminal B.



TSA UPDATE: SHOES ON

The Transportation Security Administration implemented updated screening procedures allowing eligible domestic travelers to keep their shoes on during security screening. The change enhanced passenger convenience while supporting improved checkpoint efficiency and throughput at Terminal B.



CAT (CREDENTIAL AUTHENTICATION TECHNOLOGY)

Terminal B and the Transportation Security Administration piloted the Auto-CAT Pilot Program. Credential Authentication Technology (CAT) enhances security by verifying traveler identity and flight information in near real time while helping detect fraudulent credentials. The program reflects our ongoing commitment to partnering with TSA to improve security, operational efficiency, and the traveler experience.



TOUCHLESS ID

Terminal B has expanded the Touchless ID program to now include American Airlines, Southwest and United.

PANYNJ CUSTOMER SERVICE EXCELLENCE AWARDS

Port Authority of New York and New Jersey recognized LaGuardia Airport Terminal B with multiple 2025 Customer Service Excellence Awards, highlighting the terminal's continued leadership in guest experience, innovation, and operational performance across the airport system.

Terminal B received awards for:

- Customer Experience Innovation
- Airport Staff Courtesy
- Airport Facility Cleanliness
- 2025 Top Airport Terminal Cup

In addition, LaGuardia Airport received two prestigious recognitions this year: the ACI LGA Best Domestic Airport award and the Food & Wine Best Airport Dining award. Terminal B is proud to have been part of the experience and service that contributed to these honors.

NEW AMENITIES AND SERVICES

Terminal B continued to enhance the guest experience through expanded dining and retail offerings, along with new accessibility and engagement programs designed to improve comfort for all travelers.

MEZZE

A ribbon-cutting ceremony marked the grand opening of Mezze, a new dining destination located on Level 1. Owned by MSJ786, a Queens-based small business, the restaurant offers guests a fresh selection of hot and cold breakfast, lunch, dinner, and grab-and-go options, with a menu that is 100% halal.



Leaders and partners celebrate the debut of Mezze at Terminal B.

FUN ON THE FLY

Terminal B launched Fun on the Fly, a unique vending bike that brings surprise and delight to guests during unexpected flight delays. Offering complimentary giveaways such as a Terminal Bee coloring book, branded playing cards and fidget toys, the activation helps create a more enjoyable airport experience.



KULTURE CITY SENSORY PACKS

Terminal B launched a new partnership with KultureCity, a global nonprofit focused on sensory accessibility and inclusion. The collaboration introduced sensory support resources designed to assist guests who may experience sensory sensitivities or disabilities while traveling through the airport environment.

Through the initiative, these free sensory bags became available for guests visiting Terminal B and include noise-canceling headphones, fidget tools, sunglasses, visual cue cards, and communication aids. The program reinforces LGP's ongoing commitment to accessibility and enhancing the travel experience for all guests from curbside to gate.



Sensory bags help make Terminal B more accessible and inclusive for all guests.

TERMINAL B INTRODUCES CHARGEFUZE: ON-DEMAND PHONE CHARGING

Terminal B deployed free-to-use mobile power banks through ChargeFUZE, placing two stations in each gate area. The program saw over 2,300 rentals in just 45 days; the strong response led Terminal B to permanently retain the charging stations as an added amenity, enhancing the services available to guests.

TERMINAL B WELCOMES LOCAL BUSINESSES THROUGH 2025 POP-UP RETAIL SERIES

LGP hosted three pop-up retail markets in 2025, showcasing local vendors from Queens and the surrounding boroughs to Terminal B's guests while giving these small businesses valuable experience operating in an airport setting.



Queens Borough President Donovan Richards stops by the Terminal B Holiday Pop-Up.

NEW AMENITIES AND SERVICES (Continued)

2025 GUEST EXPERIENCE SUMMIT

The 2025 Guest Experience Summit, themed “Ideas Into Action,” brought together members from the airport community including LGP, commercial and business partners, airlines, the Port Authority of New York and New Jersey, and the Vantage Group

to strengthen collaboration and advance a shared commitment to delivering an exceptional guest experience. Through speaker sessions and interactive workshops, participants explored ways to improve the guest journey through connected operations, innovation,

and continuous improvement.

The Summit also introduced a structured idea-generation framework to capture, evaluate, and implement service enhancements, helping turn new ideas into meaningful improvements for guests.



Airport community leaders and team members gather at the 2025 Guest Experience Summit

LGP HOSTS POP-UP RETAIL INFORMATION SESSION

In collaboration with PANYNJ, a community outreach session introduced local businesses to pop-up retail opportunities within the airport.

The session covered merchandising considerations, airport operational requirements, and insights from stakeholders and past participants. LGP Commercial representatives, partners, and existing pop-up vendors participated in discussions and networking, highlighting pathways for small and local businesses to engage in airport retail opportunities.

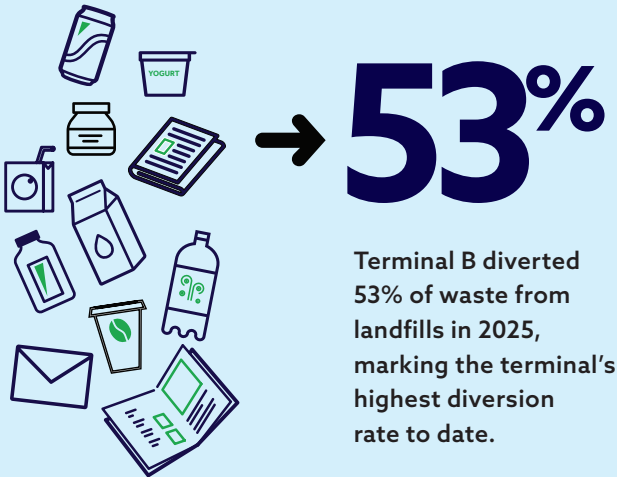


Over 75 Attendees participated in LGP's Pop-Up Retail Information Session.

ENVIRONMENT, SOCIAL & GOVERNANCE

LaGuardia Gateway Partners advanced its sustainability and stewardship commitments in 2025 through initiatives spanning waste reduction, food recovery, operational safety, and community-focused environmental programs.

2025 WASTE DIVERSION MILESTONE



2025 WASTE AUDIT

As part of Earth Month programming at Terminal B, a comprehensive waste audit was conducted under the coordination of LGP Sustainability Manager Bill Calabrese, with support from partners at Common Ground Compost.

Team members participated in scheduled shifts to sort 1,129 pounds of waste generated across 27 commercial partners. The initiative provided valuable insight into waste streams within the terminal environment and supported ongoing efforts to improve diversion, recycling, and composting practices across operations.

GOTHAM FOOD PANTRY — FOOD RESCUE

Through its partnership with Gotham Food Pantry, surplus food totaling 17,000 pounds has been rescued from participating vendors, equivalent to approximately 14,166 meals.

Food has been distributed to 11 sites across New York City, including NYCHA Woodside Houses in Queens, where resident volunteers coordinate local distributions. The program supports communities with significantly elevated food insecurity rates and advances local food access efforts.

TACKLING WATERFRONT LITTER AT FLUSHING MEADOWS PARK

Team members participated in a community cleanup at Flushing Meadows–Corona Park, in partnership with the Alliance for Flushing Meadows–Corona Park and in support of NYC Parks.

The effort focused on removing litter from the Flushing Bay waterfront at World's Fair Marina, supporting ongoing conservation of the surrounding public space. The initiative reinforced broader sustainability and waste diversion priorities across operations and the community.



Terminal B Team members removing trash during the waterfront cleanup effort at Flushing Meadows–Corona Park.

FOD WALKS: A CONTINUED FOCUS ON SAFETY

LGP Safety and Operations partnered with terminal stakeholders to conduct Foreign Object Debris (FOD) Walks, removing airside debris and reinforcing a shared commitment to safety. The initiative helped reduce operational risks while promoting proactive collaboration across the terminal community.

COMMUNITY ENGAGEMENT

LGP deepened its commitment to community engagement through a range of programs and partnerships supporting education, workforce development, and civic organizations across Queens and New York City.

THE B-INSPIRED PROGRAM'S FIRST STEM GRANT

LGP awarded its inaugural \$15,000 B-Inspired STEM Grant to NYC FIRST, supporting STEM and robotics programming for students across New York City. The funding helps expand educational opportunities and workforce pathways for local youth.



Representatives from NYC FIRST and Terminal B celebrate the presentation of the inaugural B-Inspired STEM Grant.

LGP INTERNSHIP PROGRAM - FARMINGDALE STATE COLLEGE

The LGP Internship Program expanded with the addition of Farmingdale State College as its third participating college, alongside Vaughn College and York College. The program connects academic study with practical, hands-on airport operations experience to prepare students for careers in the aviation industry, including roles at LGA Terminal B.

2025 SUMMER STE(A)M PROGRAM

The 2025 Summer STE(A)M Program, delivered in partnership with Queens Public Library, graduated students following a two-week hands-on learning experience for grades 5–8. Sponsored by LGP, the Port Authority of New York and New Jersey, and Delta Air Lines, the program featured STE(A)M instruction led by the Cradle of Aviation Museum, recognizing that creativity and design are essential drivers of innovation alongside traditional STEM disciplines. The program concluded with a graduation celebration at Vaughn College of Aeronautics and Technology.

HOLIDAY STUDENT PERFORMANCE SERIES

In collaboration with the Port Authority of New York and New Jersey, LGP hosted students, teachers, and families from PS 69Q, PS/IS 127Q, and PS 149Q for a holiday music series in the departures hall. Students in grades 4–8 performed holiday and seasonal selections for travelers, showcasing local talent and community engagement.

ELMCOR 60TH ANNIVERSARY GALA

LGP leadership and team members supported the 60th Anniversary Gala for Elmcour Youth & Adult Activities, recognizing its longstanding impact across the Queens community. Established in 1965, Elmcour provides comprehensive programming across all age groups, and the event featured live entertainment, awards, and highlights of its community impact.

CAREER DISCOVERY WEEK: AVIATION HIGH SCHOOL

As part of Career Discovery Week, students from Aviation High School participated in a full-day aviation and airport operations career exploration program. The experience included a terminal and airside tour with an American Airlines aircraft walkaround, along with networking and Q&A sessions with aviation professionals from LGP and American Airlines. The day concluded with a workforce development workshop led by LGP Human Resources, featuring interview preparation and mock interviews to support career readiness.



Students and educators from Aviation High School gather on the airfield during Career Discovery Week

COMMUNITY ENGAGEMENT (Continued)

ALLIANCE FOR FLUSHING MEADOWS — EVENING UNDER THE SPHERE

LGP supported Evening Under the Sphere in support of the Alliance for Flushing Meadows–Corona Park. The event celebrated stewardship of Flushing Meadows–Corona Park and featured Queens Night Market vendors, along with recognition of community honorees for public service and cultural impact.



CRADLE OF AVIATION — AIR & SPACE GALA

LGP served as Presenting Partner at the 22nd Annual Air & Space Gala at the Cradle of Aviation Museum, supporting STEM education and aerospace heritage on Long Island while strengthening community partnerships.

LGA KIWANIS CLUB GALA

LaGuardia Airport is home to the only airport-based Kiwanis Club in the United States, and LGP supported this year's Kiwanis gala, recognizing its community impact. Part of Kiwanis International, the club supports scholarships at Vaughn College of Aeronautics and Technology, provides access to Kamp Kiwanis for underserved youth, and hosts the annual Kiwanis Kids Day.



NHSQ HOMECOMING GALA

LaGuardia Gateway Partners participated in the Neighborhood Housing Services of Queens (NHSQ) Homecoming Gala, celebrating 30 years of strengthening communities through homeownership. NHSQ

provides homeownership assistance, financial education, affordable housing support, and workforce development programs for Queens residents. LGP's participation reflects our commitment to supporting and uplifting the local community.

BACK TO SCHOOL BACKPACK DRIVE

We partnered with NY Edge on a Back to School Drive supporting students at P.S. 014 Fairview in Corona. The initiative successfully met its goal of assembling 240 backpacks filled with essential school supplies for local students.



Terminal B Volunteers assemble backpacks with essential school supplies during the Back to School Backpack Drive.



LaGuardia
GATEWAY PARTNERS

LaGuardiaAirport.com
info@laguardiab.com
[@terminalBLGA](https://twitter.com/terminalBLGA)