



2020 YEAR END  
**LAGUARDIA TERMINAL B  
COMMUNITY REPORT**

# 2020 LAGUARDIA TERMINAL B COMMUNITY REPORT

WHO IS LAGUARDIA  
GATEWAY PARTNERS? ..... 2

A LETTER FROM  
STEWART STEEVES, CEO ..... 3

PREVENTING THE  
SPREAD OF COVID-19 ..... 3

PROJECT UPDATE ..... 4

SPOTLIGHT ON DIVERSITY ... 7

SOCIAL RESPONSIBILITY ..... 8

SUSTAINABILITY..... 9

LOCAL HIRING ..... 9

CELEBRATING QUEENS.....10

PUBLIC ART IN THE  
TERMINAL ..... 11

WHAT OUR GUESTS ARE  
SAYING ..... 12

# WHO IS LAGUARDIA GATEWAY PARTNERS?

LaGuardia Gateway Partners (LGP) is the private partner of the Port Authority of New York and New Jersey selected to build and operate the new Terminal B.

In addition to managing the terminal now and leading the redevelopment, LGP will manage Terminal B through 2050, and provide the guest experience from the terminal's curbside all the way to the departure gate. We will be members of this community for many years.

The rebuilding of Terminal B is being funded using equity, debt and revenues, with no burden or risk to the taxpayer.

LGP is composed of Vantage Airport Group, Skanska, Meridiam, and JLC Infrastructure for development and

equity investment. Vantage Airport Group is the developer and operator. The terminal is being built by the Skanska-Walsh design build joint venture, which includes HOK and WSP.

## LAGUARDIA GATEWAY PARTNERS EXECUTIVE LEADERSHIP

**Stewart Steeves** Chief Executive Officer

**Jamie Haviaris** Chief Technical Officer

**Kenneth Schuhmacher** General Counsel, Corporate Secretary

**Frank Scremin** Chief Operating Officer

**Mike Sibilia** Chief Financial Officer

**Derek Thielmann** Project Director, Design and Construction

## LAGUARDIA GATEWAY PARTNERS BOARD OF DIRECTORS

**George Casey**  
Chair and CEO  
Vantage Airport Group

**Magnus Eriksson**  
Executive Vice President  
Skanska Infrastructure Development

**Jane Garvey**  
Global Chairman  
Meridiam

**Frederick Burman**  
Senior Vice President  
Skanska

**Scott Derby**  
Senior Investment Director  
Meridiam

**Stephen Martin**  
Chief Commercial Officer  
Vantage Airport Group

**Learn more about LaGuardia Gateway Partners at [LaGuardiaB.com/partners](https://LaGuardiaB.com/partners)**

### WHAT IS A PUBLIC PRIVATE PARTNERSHIP?

A Public Private Partnership (P3) is a collaboration between a private sector entity and a governmental agency, in which private funding is leveraged to develop or manage a public asset or service. In a P3, private capital is invested, and the private entity bears the risk. As is the case with LGP, local and state taxpayers do not foot the bill or take on the financial burden or risk.

The largest public-private partnerships in the history of U.S. aviation, \$2.4 billion was raised in project bonds for Terminal B, \$1.19 billion was supplied by the Port Authority and \$200 million in equity was split between the principal shareholders of LaGuardia Gateway Partners.

# A LETTER FROM STEWART STEEVES, CEO

It's safe to say that we never imagined opening the new Terminal B Arrivals and Departures Hall in the middle of a global pandemic. I'd like to acknowledge the greater Terminal B team for their efforts. Our dedicated LGP team, as well as those employees from our many partners, have worked tirelessly to keep the facility fully operational. The redevelopment project was deemed essential work last year and all pulled together under extremely



Stewart Steeves

difficult circumstances to seamlessly deliver the largest milestone of the redevelopment project to date.

Our home borough of Queens was hit especially hard with COVID-19 and has suffered unimaginable losses. However, the vaccine brings us hope and we look forward to welcoming our neighbors back to Terminal B soon as you start to visit friends and family again. We hope that the new Terminal B represents a new beginning.

## PREVENTING THE SPREAD OF COVID-19

With COVID-19 cases on the rise, LGP quickly took action to help keep our passengers and terminal employees safe from the spread of COVID-19. Terminal B, under the umbrella of PANYNJ-operated airports, received multiple safety awards, including the Airport Council International - North America (ACI-NA) Airport Health Accreditation. The accreditations assess cleaning and disinfection, physical distancing, staff protection, passenger communications and facilities protocols.

You can read more about Terminal B's COVID-19 safety measures at our website: [laguardiab.com/travelsmart](https://laguardiab.com/travelsmart)



### Safety protocols to prevent the spread of COVID-19 include:

- Rigorous cleaning of terminal
- Plexi glass dividers
- Over 300 hand sanitizer and wipe stations deployed through the terminal
- Contactless ordering for food
- Face covering requirements

Top Left: Face coverings are required in the terminal. Acrylic dividers, wipe and sanitizer stations help our guests travel safely.

# PROJECT UPDATE

## TERMINAL B ARRIVALS & DEPARTURES HALL

In June of 2020, LGP proudly debuted the new Terminal B Arrivals and Departures Hall, the largest milestone to date in this historic project. At 850,000 square feet, this stunning new facility includes ticketing and check-in, TSA security check point, baggage claim, world class artwork and our main commercial district with shops and dining. Air Canada, American Airlines, Southwest and United operate from Terminal B.

New dining options include NYC classics like Junior's Restaurant and Cheesecake and Brooklyn Diner, as well as new concepts like NYC chef Marc Forgione's Mulberry Street. For shopping, the Bowery Bay Shops

include 15,000 sq feet of non-stop shopping featuring iconic brands like Lego, Kate Spade, the Strand Bookstore and L'Oreal. While some of our shops and dining have not yet opened due to COVID-19, we eagerly anticipate having our full line up in service soon.

LGP partnered with the TSA to ensure the most technologically advanced screening area was deployed in the new Arrivals and Departures Hall. Design and technology combine to make the security screening process as efficient as possible. Our 16 lane operation includes dedicated lanes for families, wheelchairs, TSA pre-check and premium passengers, with security wait times prominently displayed on digital screens.

One of the more unique elements of the terminal is the Water Feature. The state-of-the-art water feature is the centerpiece of Level 4 and the only one of its kind anywhere in the Americas. Water falls from two circular rings suspended 25' off the ground to create a water curtain. By controlling the speed of falling water and the individual nozzles, shapes appear in the water. LGP has added lighting, projection, and audio to the water feature to create a series of shows that captivate our passengers. These shows celebrate NYC as well as holidays and special events.

**[Click here for a virtual tour of Terminal B.](#)**



Terminal B Arrivals and Departures Hall – Level 3

The Terminal B Water Feature is made up of two 25 foot tall circular rings of falling water. The water falls from more than 450 individually controlled solenoid valves to create a water curtain.



# PROJECT UPDATE (CONTINUED)



**Terminal B Arrivals and Departures Roadways**



**Rotating pop-up shops at Bowery Bay features unparalleled sensory experiences designed to enhance the customer journey and give travelers first-hand access to an endless assortment of products and services.**

# PROJECT UPDATE (CONTINUED)

## THE WESTERN CONCOURSE

Phase One of the Western Concourse opened in August 2020. This phase of the terminal includes 7 new gates, a park with greenery and benches, and the Gotham Newsstand.

The new Terminal B is now over 80% complete, with the remaining facilities opening in 2022.



The new Western Concourse features this park space, with more to come with the opening of the remaining section by early 2022.



# SPOTLIGHT ON DIVERSITY

The new Terminal B is a construction marvel — and at its completion, an estimated 11 million work hours will be performed over the life of the project to transform LaGuardia Terminal B. Minority and Women Owned Business (MWBE) contractors are at the backbone of this effort.

At \$4 billion construction cost, LaGuardia Terminal B is one of the largest infrastructure projects in New York. With the opening of the Terminal B Arrivals and

Departures Hall in June 2020 — on time and on budget — the Terminal B project is more than 80% complete. LaGuardia Gateway Partners is excited to share that as of March 21, 2021, our Prime Contractor, Skanska-Walsh Joint Venture, has MWBE commitments valued at over \$979M to 301 certified firms, exceeding the \$687M goal. To date, the Terminal B project has provided more than \$659k of contracts to local contracting firms.

## Concessions

We are proud to work with ACDBE (Airport Concession Disadvantaged Business Enterprise) partners in Terminal B. Our newest ACDBE partner is All About Foods Group Inc, the operator of Wendy's on the 4th floor of the new Arrivals and Departures Hall. Owned by Sal Himani (pictured right), Wendy's has quickly become one of the terminal's most popular dining spots.

In addition to All About Foods Group and the many other ACDBE partners in the terminal, we expect to offer two additional opportunities dedicated to ACDBE operators in the Arrivals and Departures Hall in 2021.



## O&M

Operations, maintenance, and professional service opportunities will continue to become available over the course of our 35- year lease to operate the terminal. We are proud to work with local MWBE businesses, including:

### **PROFTECH LLC**

Located in Elmsford, NY, Proftech LLC is a nationwide single-source workplace solutions supplier of office supplies, computer supplies, office furniture and office art with efficient next-day service.

### **BRONX DESIGN GROUP**

Located in Bronx, NY, Bronx Design Group is an experienced, professional design team providing high-quality offset and digital presses, large format printing and finishing equipment.

### **JCM BUSINESS SOLUTIONS, LLC**

Located in Wantagh, NY, JCM Business Solutions, LLC provides professional janitorial and maintenance services to commercial and public building facilities.

# SOCIAL RESPONSIBILITY

## COVID -19 Relief

Our community was at the epicenter of the COVID-19 pandemic. We worked with local organizations to provide relief to our neighbors and frontline workers. We are proud to support our community as we build back better.

### QUEENS FEEDS HOSPITALS

We joined the Queens Feeds Hospitals movement to provide meals for 150 Elmhurst Hospital staff in partnership with local restaurant Senso Unico.

### NEIGHBORHOOD HOUSING SERVICES OF QUEENS (NHSQ)

LGP proudly supported NHSQ's "Adopt-A-Family" initiative as part of the global giving movement #GivingTuesdayNow, taking place in May as an emergency response to the unprecedented need caused by COVID-19. NHSQ works tirelessly to provide food to the families in Elmhurst and Corona who were hardest hit by the pandemic.

## Luggage Donation

Following the successful opening of the new Terminal B Arrivals and Departures Hall, LGP donated approximately \$15,000 worth of like-new luggage – used to test our new baggage handling system – to local organizations. The luggage was distributed to several nonprofit organizations serving Queens residents, including:

- Forestdale (Forest Hills)
- The Landing Shelter (East Elmhurst)
- Hour Children (Long Island City)
- Care For the Homeless (Queens, Manhattan, Bronx)



Residents of Care for the Homeless move into their new homes with their luggage.



Staff from Forestdale load luggage for families.

## CITY HARVEST

Thanks to the generosity and hard work of the staff and partners at Terminal B, our online + on-site holiday food drive donated more than 2,000 pounds of food and drinks to City Harvest.



## STEM SUMMER CAMP

LGP joined the Port Authority's LaGuardia Redevelopment Team in partnership with Langston Hughes Library and Cultural Center facilitated by the Cradle of Aviation Museum in the second annual STEM program - held virtually due to COVID-19 safety concerns. Over the course of 3 weeks, 77 students learned about kites, rockets, weather and satellites, climate change, sustainable energy, and more. Each lesson included a hands-on, interactive, educational activity. The graduation ceremony culminated with keynote



speaker, Queens native and former NASA astronaut, Ellen Baker.

# SUSTAINABILITY

Creating and operating a first-class facility with a minimal environmental footprint is a priority for LGP. The more than 1.3M square foot new terminal will achieve LEED Silver certification for sustainable design and is expected to achieve LEED Gold when complete. The Terminal B redevelopment project was also awarded the first Envision Platinum Award for commitment to sustainable practices and resiliency from the Institute for Sustainable Infrastructure in 2019.

The new terminal includes an energy efficient Baggage Handling System, optimized heating and cooling systems through our Building Management System, LED lighting, water-saving fixtures, and water bottle refill stations throughout the facility.

Since the opening of the Terminal B Arrivals and Departures Hall, concessions have phased out the availability of single-use plastic straws at their locations. Instead,

***“We are creating a Terminal B that not only provides a guest experience that everyone can be proud of, but also incorporates sustainability into all operations,”***

**—Stewart Steeves**

commercial partners now have naturally degradable or reusable straw alternative options available.

There are currently no regulatory mandates in New York to ban single-use plastic straws. However, there is proposed legislation in the New York City Council to ban single-use plastic items and study single-use plastic alternatives. Given the environmental benefits associated with reducing the use of conventional plastic straws, LGP is proactively implementing this policy.

“Our mission at LaGuardia Gateway Partners is to combine excellent service with best-in-class design. We are creating a Terminal B that not only provides a guest experience that everyone can be proud of, but also incorporates sustainability into all operations,” said Stewart Steeves, CEO of LaGuardia Gateway Partners.

**We drew straws and the plastic one lost.**

As part of our B Green initiative, Terminal B now uses straws and stirrers made from sustainable materials.

To learn more, email us at [bgreen@terminalB.com](mailto:bgreen@terminalB.com)

[laguardiaB.com](http://laguardiaB.com)  
[@terminalBLGA](https://www.instagram.com/terminalBLGA)



**Signage throughout the terminal introducing the straw-free initiative.**

# LOCAL HIRING

The challenges brought by the pandemic extended to local hiring at the airport. Unfortunately, instead of hiring the expected more than 1,000 new terminal employees, we saw many terminal partners forced to lay workers off as passenger volume dramatically dropped.

In late 2020, our partners started to slowly hire again, and hiring is expected to increase significantly by mid-2021. LGP and our Terminal partners work closely with the Council of Airport Opportunity (CAO) to fill jobs and promote opportunities to our Queens neighbors. For anyone interested in working at the airport, reach out to the [CAO \(www.caonynj.com\)](http://www.caonynj.com) to see open jobs and register with them.



**Terminal B commercial partners host a job fair with Council for Airport Opportunity.**

# CELEBRATING QUEENS

The new Terminal B proudly shines a light on our home borough of Queens throughout the facility. When passengers walk through the doors to the Departures Level, they will see Queens incorporated into two of our commissioned pieces of art. Laura Owens' **NY** is a celebration of NYC and includes many iconic Queens images such as the Unisphere, Main St/Flushing Subway Sign and even an everything bagel — rumored to be invented in Queens. Sabine Hornig's **La Guardia Vistas** is a photo collage made up of over 1,100 photographs of NYC — including Queens — merged into two interlocking cityscapes.

Two of our retail stores — the Bowery Bay Shops and District Market — have partnered with the Queens Economic Development Corporation to sell Made in Queens

(MIQ) merchandise in their units. The massive 15,000 sq foot Bowery Bay Shops even have a dedicated section called Queens Corner in which the MIQ merchandise is sold. And we proudly feature SweetLeaf's Coffee in our new Western Concourse.

Our Western Concourse also features a unique piece of art entitled "A Queens Tribute" by Meres One. The artist is Jonathan Cohen, or Meres One for his nom de plume. The piece is a visual postcard from Queens. He tackled the three-letter airport code as a visual dedication to his childhood borough and the home base of his famed outdoor museum, 5 Pointz. Installed on the wall of Gotham News, the piece is designed to be seen from aircraft as they arrive to the gates.

Last but certainly not least is our Water Feature. Our Iconic New York show is projected onto the water



**Our Western Concourse also features a unique piece of art entitled "A Queens Tribute" by Meres One.**

feature and includes many references to Queens including the 7 train, the Unisphere and the NY Hall of Science.

We are excited to showcase Queens to the millions of passengers who pass through our terminal each year!



**Queens Corner in the Bowery Bay Shops proudly features merchandise created in Queens.**

# PUBLIC ART IN THE TERMINAL

GP partnered with New York based non profit Public Art Fund to commission four permanent pieces of art from renown artists for the new Terminal B.

Laura Owens' **I ♥ NY** is a massive tile mosaic mural found on both the Departures and Arrivals Levels of the Arrivals and Departures Hall. The terminal's largest interior wall has been transformed into a celebration of New York City with dozens of iconic images including landmarks, snacks, and everyday sights.

Sarah Sze's *Shorter than the Day* is a monumental sculpture that hangs in the Departures Level of the Arrivals and Departures Hall. Hundreds of images of the sky above New York City form a mirror-like sphere that appears to float in midair.

Jeppe Hein's *All Your Wishes* includes dozens of colorful and reflective balloon shaped steel sculptures as well as 3 bright red whimsical bench structures, found mostly on Level 4.

Sabine Hornig's *La Guardia Vistas* is a transparent photo collage that fills the expansive glass façade on Levels 2 and 3 of the connectors to the parking garage. The piece merges over 1,100 photographs of New York City into a pair of interlocking cityscapes and includes 20 quotes from former NYC Mayor (and airport namesake) Fiorello La Guardia.



**Clockwise from the top:**  
Laura Owens' **I ♥ NY**  
Sarah Sze's *Shorter than the Day*  
Jeppe Hein's *All Your Wishes*  
Sabine Hornig's *La Guardia Vistas*

# WHAT OUR GUESTS ARE SAYING

Guests traveling through our new Terminal share their thoughts on Twitter:

🐦 The new @terminalBLGA is beautiful and I don't think I'll be able to fly out of any other terminals from now on. #LGA #NYC

🐦 Damn, @terminalBLGA!!! YOU LOOKIN' FINE!!!  
😍😍😍

🐦 In one of the more shocking developments of my lifetime, the new Terminal B at LaGuardia is really damn spectacular.

🐦 LaGuardia and beautiful are two things I never thought I'd see together.

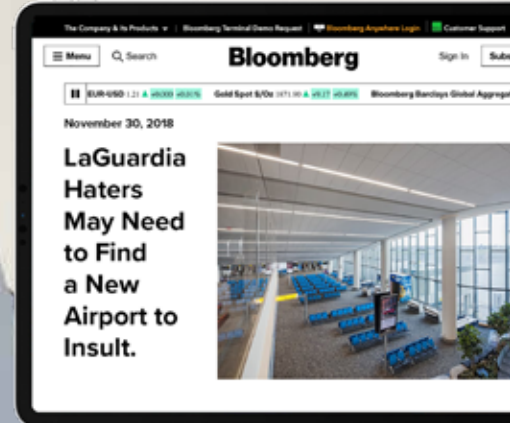
🐦 LaGuardia Terminal B has completely changed my opinion of flying in/out of LGA. Best airport bathrooms I've ever seen.

🐦 I'm literally blown away from the dramatic change of Terminal B @LGAairport. This is great.

🐦 LGA I love to hate you. With a passion. But your new terminal is mint. 👍

🐦 OMG, the new LGA terminal is the bomb. So clean, bright, shiny and modern....never words to describe this airport before lol.

🐦 The new LaGuardia is actually an airport that befits a great global city. I'm shook.



LaGuardiaB.com  
info@laguardiab.com  
@terminalBLGA